



Level 16, 175 Pitt St • Sydney, NSW • 2000

Phone: 1300 062 731

Email: AUgroups@collette.com

Thursday, December 21, 2023

CONFIDENTIAL Group Reservation Confirmation Letter

Thank you for choosing Collette.

We sincerely appreciate your business.

Tour: Exploring Britain & Ireland featuring England, Ireland, Scotland and Wales

Departing: Sunday, October 13, 2024

Please carefully review this letter as your confirmation for travel. Included below is a summary of your departure date, destination, group reservation number, and financial terms. Please initial and sign this confirmation form and return to Collette. Please keep a copy for your records.

Your group is holding a full bus which requires a minimum of 38 passengers. We will continue to hold a full bus until Feb 13, 2024, at which time we will open the departure to other clients or offer your group an alternate departure date if a minimum of 38 passenger names and deposits are not received.

itravel Sutherland
814 Old Princes Highway
Sutherland, NSW 2232
Attn: Rosemarie Church
Phone: 02 9585 1155

Group Reservation Number 1228890
Business Development Manager L1 - Darren Sinclair
Currency Code AUD

Deposit Amount
Final Payment Due
Departure Gateway
Number of Seats Held
Seat Reduction Date

A deposit of \$895 per person is due upon reservation.
Aug 14, 2024
Sydney Kingsford Smith Airport, Australia
44 - sharing with ACE Media
Feb 13, 2024

Base per person Rates: Double \$10,379; Single \$12,079; Triple \$10,329 * (see terms)
(Base Rates include the following components. Items with double asterisk (**) are not included in the above rates)
(Rates and components are based on a group of 10 or more, unless otherwise noted)

Table with 5 columns: Start Date, End Date, Item, Price, Commission %. Rows include Offer: Per Person from AUD, Exploring Britain and Ireland (Double, Single, Triple), Arrival Transfer, Airfare - Sydney Kingsford Smith Airport, Australia (SYD), Air taxes and fees, Supplemental Billing to be paid to ACE Media, and Departure Transfer.

Commission payable to itravel Sutherland

Initial _____

Thursday, December 21, 2023
Group Reservation Number: 1228890

COMPLIMENTARIES

Land: 1 complimentary is earned with every 15 full paying passengers (16th is complimentary). Air: 1 complimentary is earned with every 15 full paying passengers (16th is complimentary). Land complimentary is based on double occupancy rate; single supplements apply. Air complimentary will be earned on the collective total purchasing air and valued at the lowest air rate, regardless of gateways or upgraded elite airfare. Instant purchase/tariff non-commissionable air does not count towards complimentary tickets earned. Air taxes and other applicable taxes are not included. Frequent flyer miles are not available on complimentary air tickets. No complimentary discounts are given on other components. All complimentary discounts are based on full paying passengers and are subject to the same cancellation terms and conditions defined below.

GROUP AIR CONFIRMATION

We have confirmed 44 air seats for your group shared with ACE Media
Names are due by Feb 13, 2024 and additional request after this date will be *subject to availability* at time of booking.
Please review and sign acceptance of schedule and terms. _____ Date:

TERMS

Air Charges *

- ***Airfare:** For your convenience, we offer airfare for purchase with all tour packages. If you purchase an air inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your price is guaranteed once deposit is received by Collette. Your price is not subject to increase after the deposit is received, except for charges resulting from increases in government-imposed taxes or fees. Preassigned seats are limited and may not be available on every flight or departure date.
- **Checked Baggage Charges:** Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

Revision Fees

- A handling fee of \$25.00 per transaction will be assessed for any change or revision made to a reservation.
- A change of departure date within 11 months of departure will be treated as a cancellation, and cancellation charges will apply: <http://www.gocollette.com/about-collette/terms-and-conditions>
- If flight changes or flight cancellations are requested, revision fees or airline cancellation fees will apply.

Seat Reductions

- On the seat reduction date, your group space will be reduced to the number of seats under deposit with names.

Triple Rooms

- Triple rooms are normally a standard double room with **2 beds**. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

Single Rooms

- Single accommodations are limited and are available on a first come, first served basis.

Cancellation Waiver

- Our cancellation waiver is included in the tour price. This allows for a full cancellation and refund of monies received, up until 24 hours prior to departure less the deposit.

If any information is not correct, please notify us within 24 hours.

This document contains confidential information and is intended only for the individual or organisation named. If you are not the named addressee you should not disseminate, distribute or copy this document. Please notify the sender immediately if you have received this by mistake and delete if electronically received.

Initial _____